

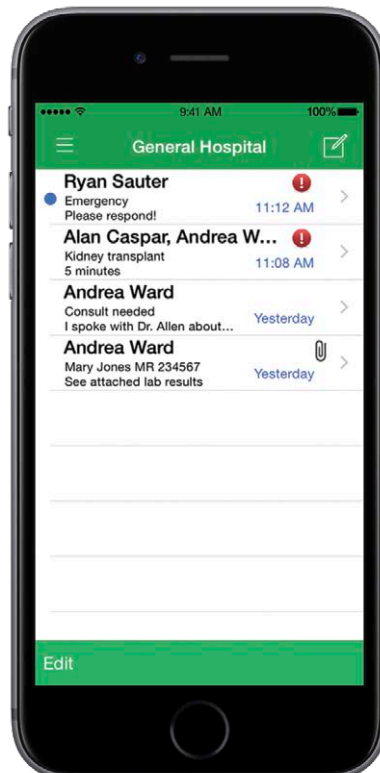
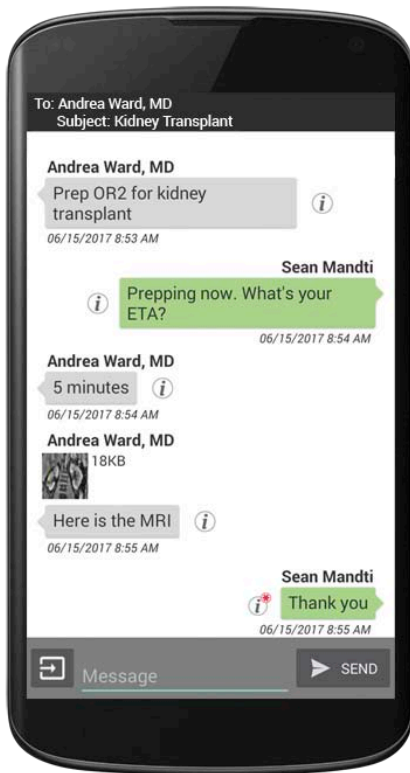
# miSecure Messages



**Secure Two-Way Smartphone and Tablet Messaging ~  
Perfect for Your Entire Enterprise!**



*Apps available for*  
**Android™ • Apple® • Contact Web**



*Protect your patients and your organization, and help ensure faster response times*

**P**rotect your patients and protect your organization when you use miSecureMessages to send encrypted messages to **Android™** and **Apple®** mobile devices, as well as the secure **Contact Web**.



### Keep Communications Private

Unlike SMS text messages, miSecureMessages encrypts messages to keep your Protected Health Information (PHI) secure.\* To ensure privacy, messages are not stored on your devices, passcodes can be required, and access can be remotely disabled.



### Save Time

Messages are immediately sent and received for fast, collaborative communications. Persistent Alerts help ensure recipients see their messages quickly. miSecureMessages can *save your staff two minutes per message* when compared to legacy paging technology.



### Save Money

Let your clinicians and staff consolidate their devices – reduce costs when you eliminate pagers! Use miSecureMessages to send an unlimited number of messages, with an unlimited number of characters in each message.



### Instantly Communicate

miSecureMessages immediately sends messages – eliminating delays. When composing messages, users instantly see which recipients have their status set to On, and which are Off. Critical messages can be designated as High Priority.



### Easy to Use

miSecureMessages gives you advanced communications with easy-to-use Apps for your smartphones, tablets, and wearables. Users can easily customize miSecureMessages Settings, such as Notification/Sound Options (including Silent, and numerous audio choices), as well as how often users are notified of pending messages.



### Easy to Access

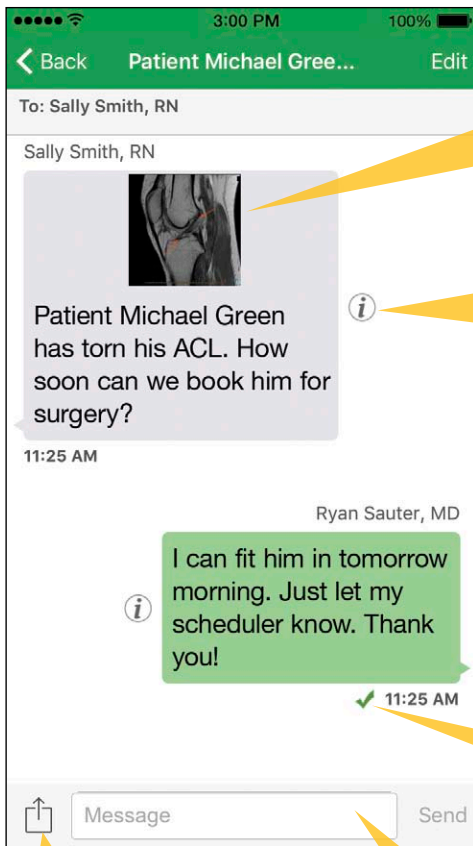
miSecureMessages is available as either a cloud-based or on-premise solution, allowing users to send messages from device to device, from the cloud, or directly from your call center. miSecureMessages uses both WiFi and 3G/4G technology

*Perfect for Your Entire Enterprise!*

to ensure messages are sent and received from virtually anywhere. miSecureMessages also offers seamless integrations with the AMTELCO and 1Call call center systems.\*\*

**Streamline Communications**

Since messages are separate from other e-mail and SMS messages, miSecureMessages makes it easy to manage your messages. The message threads allow you to easily keep track of conversations.



Add attachments, including images, audio, videos, and PDFs

See when the message was delivered, read, and more

Shows message is completed

Select a pre-programmed phrase, such as "I can respond in 5 minutes"...

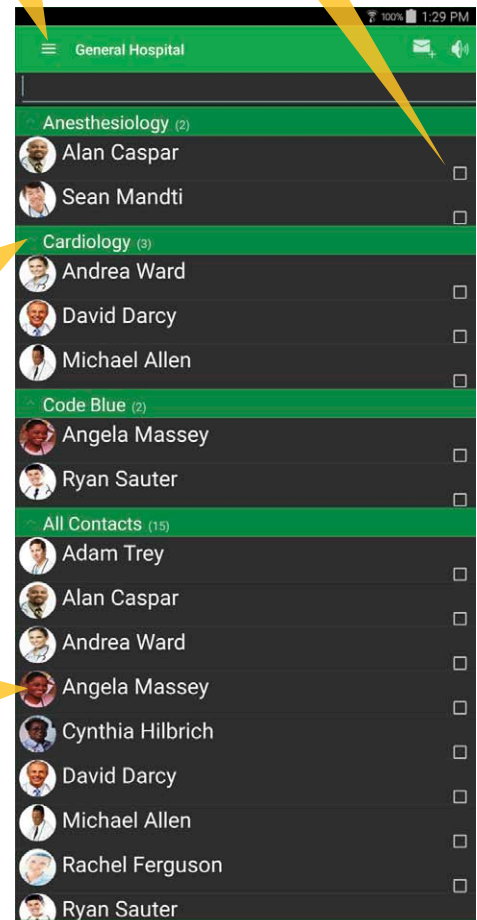
or type your message

Contact Circles make it easy to quickly send a message to an entire group

Photos help you find the correct people faster

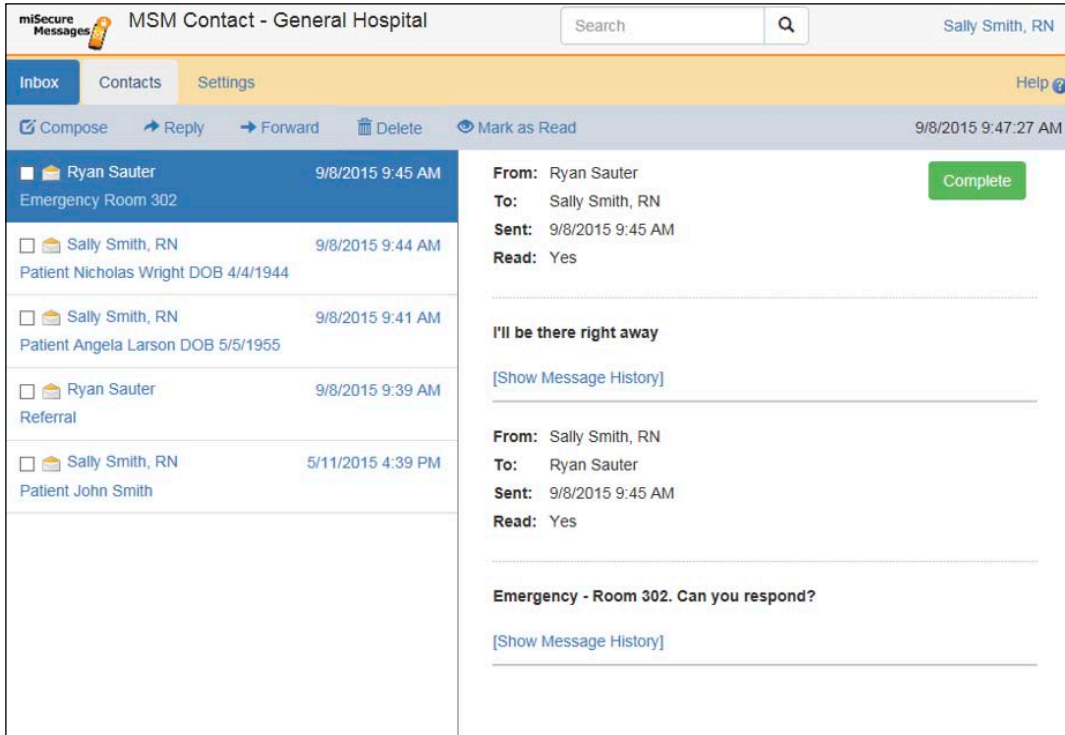
Fast access to menu drawer functions

Easily select message recipients



**\*\* Contact us today for more information and a personal demo of the full-featured call center systems!**

*continued...*



### On Call Integration

miSecureMessages can also integrate with OnCall information, allowing users to check their Schedules, change their Status, and send a message to the correct OnCall personnel.

### Contact Web

The Contact Web gives users convenient and secure browser access to their messages. Contact Web Users can easily compose, reply, and forward messages.

- \* **HIPAA and HITECH Compliance** – Maintaining the security of protected health information (PHI) is an important part of the Health Insurance Portability and Accountability Act (HIPAA) which was passed in 1996. A key aspect of the legislation is the “Security Rule,” which defines administrative, technical and physical security procedures for hospitals to use to ensure the confidentiality of electronic protected health information. miSecureMessages uses encryption technology when sending messages that may include PHI to Android, Apple, and Windows devices, ensuring security of any PHI data. The Health Information Technology for Economic Clinical Health (HITECH) Act passed in 2009 was passed to enforce many aspects of HIPAA, and imposes penalties and criminal charges on organizations that violate HIPAA rules.

